



Joe Lindenmayer - President of TSS Photography,
Mitch Ziffer - Franchise of the Year,
and Carl Hansson - CEO of TSS Photography



VOLUNTEER of the YEAR

Vinnie Grippa, from the West Pembroke Pines Optimist was South Florida's Volunteer of the Year. Mr. Grippa was chosen from many worthy candidates. Congratulations Vinnie! Look for the Volunteer of the Year nominations forms for the 2010-2011 season!

FRANCHISE OF THE YEAR

Mitch Ziffer, from the S. Florida territory, won the prestigious FRANCHISE OF THE YEAR AWARD, for the 15th time in his 19 years in business! Mitch and his staff's hard work, dedication, excellent service to their customers, and hands on approach helps keep him #1. Congratulations to Mitch and thanks to all of his loyal customers!

NEW CUSTOMERS

TSS of South Florida welcomes the following leagues and schools that have recently joined our winning team!

- Region 1370 AYSO - Boynton Beach
- Premier Youth Sports
- Miramar Optimist Football
- Miami Springs Football
- Martin County South Bulldogs
- Donna Klein Jewish Academy
- Advent Luthern School

WE APPRECIATE ANY REFERRALS!

SYSTEMING

TSS has teamed up with Systino, a nationally recognized customer satisfaction and retention program. To ensure we are providing the best possible service we send each parent a quick online survey about their experience with TSS. We don't wait for our customers to contact us. We proactively communicate with them, provide immediate response, track the feedback we receive and make immediate changes to our business to successfully meet their needs. Each franchise is given a score (Net Promotor Score) based on their customers' responses. This is a globally recognized measurement of how our customers view our products and services.



...making wishes come true.

TSS donates a percentage of its sales on specified products to Make-A-Wish. TSS is proud to announce we raised over \$50,851 for the Make-A-Wish Foundation for 2009-10. TSS has raised nearly \$500,000 over the last five years in cash and in kind donations. Thanks to all of your parents who donated directly or made that conscious choice to purchase a designated Make-A-Wish product - we truly are making a difference.



New Products



License Plate Frame



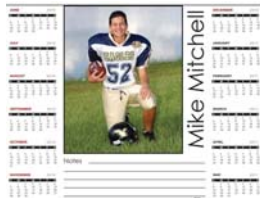
License Plate



Travel Mug



Water Bottle



Calendar - Individual or Team

NEW PRODUCTS

TSS is always looking to bring new and exciting products to your participants. License plate frames, upgraded travel mugs / water bottles and dry erase calendars highlight our new products this year. TSS has also enhanced and upgraded several products making them look better than ever! Look for these at your picture shoot.

Join us on Facebook

Exceptional Customer Service - Best Value - Superior Products